

SPECTRUM INTERNET ASSIST

Charter's Low-Cost, High-Speed Broadband Service



CLOSING THE DIGITAL DIVIDE

- Earlier this year a Federal Communication Commission (FCC) report on broadband access found that 34 million Americans lack access to high-speed broadband in the home. According to the Pew Research Center, five million families in the U.S. with school-aged children don't have access to broadband in the home.
- Charter understands how important access to broadband is for all Americans and is working to connect its customers to the online resources and information they need to be successful in today's increasingly digital economy.



MAKING HIGH-SPEED BROADBAND MORE AFFORDABLE

- This superior service is three times faster than comparable industry offerings and is the only low-cost broadband service that meets the FCC's definition of 'high-speed' broadband.
- Charter's Spectrum Internet Assist will help ensure K-12 students of eligible low-income families have a chance to get ahead and low-income seniors on Supplemental Security Income can stay engaged in an increasingly digital culture.



THE ADVANTAGES OF SPECTRUM INTERNET ASSIST

Spectrum Internet Assist will deliver the fastest Internet speeds (30/4 Mbps) in the nation for a low-cost broadband program for \$14.99 per month.

Additional features:

- Locked-in rate of \$5.00 per month for home WiFi, including a router, with **no activation fee**.
- Spectrum Internet Assist customers are eligible to receive **promotional and phone bundle offerings**.
- Spectrum Internet Assist comes with a **modem at no extra cost**, and free self-install.

WHERE TO GO FOR HELP WITH ELIGIBILITY AND ENROLLMENT

To determine eligibility Charter is encouraging those families and individuals who believe they may qualify to visit a dedicated Spectrum Internet Assist website to complete the eligibility verification process.

The website is: **www.SpectrumInternetAssist.com**. Prospective enrollees may also call the Spectrum Internet Assist toll-free number at **1-844-525-1574**.

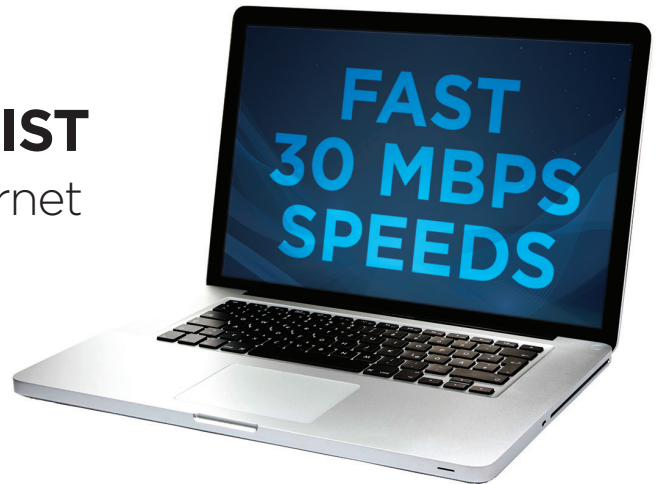
Once the eligibility verification process is completed individuals will be notified of their eligibility status.

Restrictions apply. Services not available in all areas. Speed may vary by location. ©2016 Charter Communications.



SPECTRUM INTERNET™ ASSIST

Affordable, reliable high-speed Internet access for qualifying households



Spectrum Internet Assist is a new low-cost, high-speed broadband service that provides qualifying households with Internet service for **\$14.99 per month**.

To qualify for Spectrum Internet Assist, a member of the household must be a recipient of one of the following programs:

- The National School Lunch Program (NSLP); free or reduced cost lunch
- The Community Eligibility Provision (CEP) of the NSLP
- Supplemental Security Income (SSI) (age 65 and over only)

Programs that do not qualify for Spectrum Internet Assist: Social Security Disability (SSD), Social Security Disability Insurance (SSDI), and Social Security Retirement and Survivor Benefits are different from Supplemental Security Income (SSI) and do NOT meet eligibility requirements.

If you believe you may qualify, visit SpectrumInternetAssist.com.

- Enter in your 5-digit zip code to see if Spectrum Internet Assist is available in your area.
- If available, you will receive direction to call 1-844-525-1574 to start the qualification process.
- If Spectrum Internet Assist is not available in your area, you will receive a coming soon message and to check back for updates.

GET CONNECTED WITH HIGH-SPEED INTERNET FOR **\$14.99/MO**

Spectrum Internet Assist gives your household a reliable, blazing-fast connection to the world of information, education, entertainment and services that are available online.

With Spectrum Internet Assist, you'll enjoy:

- 30 Mbps of Internet speed with NO data caps
- **FREE** Internet modem
- No contracts, ever
- Add fast in-home WiFi for \$5 more a month

To get started, visit:
SpectrumInternetAssist.com

SPECTRUM INTERNET ASSIST: Limited time offer; subject to change; not transferable. Availability of offer based on eligibility. Offer valid to qualified residential customers who (i) have not subscribed to Charter Communications', Time Warner Cable's or Bright House Networks' Internet services within 30 days prior to requesting services under this offer, (ii) have no outstanding debt for any of Charter Communications' services that was incurred within 1 year prior to requesting services under this offer and (iii) have no outstanding debt to Charter Communications that was incurred for services provided under this offer and that are subject to Charter Communications' ordinary debt collection procedures. Install, equipment, taxes, fees and surcharges may be extra; additional services are extra. Available Internet speeds may vary by address. Download speeds are up to 30 Mbps and upload speeds are up to 4 Mbps. WiFi: Equipment, activation and installation fees may apply. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. ©2017 Charter Communications. All rights reserved.